DE4A

Digital Europe For **All**

Supporting the implementation of the Single Digital Gateway Regulation across Europe

Introduction to the Pilots

www.de4a.eu

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About DE4A

For a completely working digital single market, effectively enabling the cross-border exercise by citizens and businesses of their Single Market rights, EU Member States must address several challenges on delivering better services.

Digital Europe for All (DE4A) is a three-year pilot-led project, that is being driven by 10 Member States and a consortium of 23 partner organisations in support of the Single Digital Gateway Regulation across Europe ((EU) 2018/1724) and helping to make the digital single market a reality.

The project is aligned with strategic eGovernment Action Plan 2016-2020 and European Interoperability Framework Implementation Strategy and with full regulatory compliance, establishing a culture of co-creation, transparency, accountability and trustworthiness.

Its goal is facilitating migration towards European Digital Public Services co-delivered across borders, across sectors and with different participants, reinforcing trust in public institutions, and unleashing multiple measurable positive impacts on efficiency gains and reduction of administrative burden and costs.

The project has received funding from the European Union's Horizon 2002 research and innovation program under G.A. No. 870 635.

Participants

The Studying Abroad Pilot

Paperless Procedures for Student Mobility

Learning mobility (consisting of going abroad to study or undertake training) is one of the most successful European programmes (underpinned by the Bologna process and the European Higher Education Area) and it is directly aimed at the younger generations, who are also "digital natives", and thus they expect to be serviced digitally and fast. DE4A will enable them to reap the benefits of borderless digital services, education and living.

Europe has around 4,000 higher education institutions, with over 19 million students and 1.5 million staff. According to available statistics, procedures like submitting an initial application for admission to public tertiary education are likely to involve a large number of annual cross-border transactions: nearly 700,000 EU citizens were enrolled in a university in another Member State in 2016. In total, at least 1.6 million students were undertaking tertiary level studies in a Member State other than that of their origin in 2016.

The Studying Abroad pilot aims to simplify cross-border interactions for students engaging with procedures, systems and platforms used by higher education establishments. Three use cases will demonstrate how administrative burdens can be reduced, by re-using evidence from trustworthy sources, as well as strengthening security levels for cross-border services and increasing the use of electronic identities. The three use cases are:

1 The application to public higher education

2 Applying for a study grant

3 Diploma recognition

The Moving Abroad Pilot

Enabling Citizen Mobility Across the EU

The Moving Abroad pilot aims to support EU citizens moving from one Member State to another, by creating a digitised process for exchanging information required to facilitate a change of residency and other online cross-border procedures relying on civil status certificates.

Three use cases will demonstrate how evidence can be requested and delivered (electronically, in real-time and free from any language barriers) from the Member State in which the citizen resides.

The benefits will be less travel required by citizens to gather evidence and fewer interventions from civil servants, resulting in a faster evidence exchange.

The three use cases addressed by the pilot are:

1 Change of address

2 Requesting a birth, marriage or death certificate

3 Requesting pension information and/or a pension claim

The Doing Business Abroad Pilot

Meeting the Needs of Business in the EU

The Doing Business Abroad pilot aims to lower barriers for companies to start a business, or conduct business in another EU Member State.

Two use cases will demonstrate how the needs of businesses operating within the EU can be better met, by improving the quality of company data and the streamlining of processes through the reuse of data (from authentic sources, to reduce manual work and improve service delivery.

The two use cases addressed by the pilot are:

1

Starting a business in another Member State

2

Doing business in another Member State

DE4A Digital Europe For All

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